Sefton Sexual Health

2017-18 Friends and Family report

* During the year from April 2017 – March 2018 there were 454 responses collated between all the clinics.
* There were 442 positive responses, 6 neutral responses and 6 negative responses
* This is split between each clinic as follows:-

|  |  |  |  |
| --- | --- | --- | --- |
| Clinic | Positive- would recommend | Neutral – Don’t know | Negative – unlikely to recommend |
| Southport | 152 | 1 | 2 |
| Maghull | 48 | 1 | 0 |
| Netherton | 48 | 0 | 0 |
| May Logan | 194 | 4 | 4 |

* The comments were inputted into a tag cloud programme and the model below illustrates the frequency of words used.
* The most frequently used words were ‘Helpful’ ( 71), ‘Feel at ease’ ( 68) and ‘Friendly’(61).

